



नौएडा विशेष आर्थिक क्षेत्र प्राधिकरण
(अधीनस्थ भारत सरकार)
वाणिज्य एवं उद्योग मंत्रालय, वाणिज्य विभाग
नौएडा दादरी रोड, फेस. 2, नौएडा .201305, जिला गौतम बुद्ध नगर (उप्र0)
NOIDA SPECIAL ECONOMIC ZONE AUTHORITY
(Under Government of India)
Min. of Commerce & Industry, Deptt. of Commerce,
Office of the Development Commissioner
Noida Dadri Road, Phase-II, NOIDA-201305, Distt. GautamBudh Nagar (UP)

फाइल सं. NSEZA/06/2019 12648
7/11/19

दिनांक: 07.11.2019

Circular

विषय:- Mobile App for Complaint Management System for maintenance work in NSEZ-reg

I am directed to refer to the subject cited above and to inform you that M/s WAPCOS Ltd.(A Government of India Undertaking) on behalf of this office has created a Mobile App for complaint management system addressing various complains of industrial unit in NSEZ. This app is a complaint management system which will be integrating users with the Service Providers who are responsible for below mentioned Services:-

1. Security Service
 2. Manintenance of Lifts installed in SDFs Blocks.
 3. Garden/Horticulture
 4. Water supply lines
 5. Sewer/Drains
 6. Common area lighting/Fire System
3. Mobile App can be downloaded from Google Play Store under the name "NSEZConnect". It'll ask for couple of permissions like photo, Gallery, Camera etc, once you do it, App will be installed and you can start using it. It'll ask for the User ID and Passwords. Email ID is User ID and password is wps123.
4. You are requested to use this app to raise complaint regarding above mentioned services to resolove the same at the earliest.

भवदीय

(आर.पी. वर्मा)

सचिव

सेवा में,

- ✓ All Unit in NSEZ and All Allottees
2. Concerned file